## Sri Poornaprajna Evening College, Udupi <br> Naac Accredited B <br> Internal Quality Assurance Cell <br> Student Satisfaction Survey 2021-22

The Student Satisfaction Survey (Online) was conducted at the end of AY 2021-22 and 167 responses were recorded.

1. How much of the syllabus was covered in the class?

| Responses | No. of Students | Percent |
| :---: | :---: | :---: |
| 85 to $100 \%$ | 111 | $66.5 \%$ |
| 70 to $84 \%$ | 42 | $25.1 \%$ |
| 55 to $69 \%$ | 7 | $4.2 \%$ |
| 30 to $54 \%$ | 4 | $2.4 \%$ |
| Below $30 \%$ | 3 | $1.8 \%$ |
| Total | $\mathbf{1 6 7}$ | $\mathbf{1 0 0 \%}$ |



Table 1 depicts the efficiency of the teachers to cover and complete the syllabus. The student feedback on this statement is captured on a 5-point scale of below $30 \%$ to $100 \%$. Out of 167 students, the response of the 111 students clearly shows how well teachers cover and complete the syllabus efficiently.

1. How well did the teachers prepare for the classes?

| Responses | No. of Students | Percent |
| :---: | :---: | :---: |
| Thoroughly | 60 | $35.9 \%$ |
| Satisfactorily | 101 | $60.5 \%$ |
| Poorly | 6 | $3.6 \%$ |
| Indifferently | 8 | $4.8 \%$ |
| Won't teach at all | 1 | $0.6 \%$ |
| Total | $\mathbf{1 7 6}$ | $\mathbf{1 0 0 \%}$ |



Table 2 depicts how well our teachers prepare to present in the class. The student feedback on this statement is captured on a 5-point scale of thoroughly to won't teach at all. The satisfactory response of the 101 clearly shows all the teachers get well prepared before going to the classroom presentation.
2. How well were the teachers able to communicate?

| Responses | No. of Students | Percent |
| :---: | :---: | :---: |
| Always effective | 99 | $59.3 \%$ |
| Sometimes effective | 49 | $29.3 \%$ |
| Just satisfactorily | 15 | $9 \%$ |
| Generally ineffective | 3 | $1.8 \%$ |
| Very poor <br> communication | 1 | $0.6 \%$ |
| Total | $\mathbf{1 7 6}$ | $\mathbf{1 0 0 \%}$ |



The student feedback on this statement is captured on a 5-point scale of Always effective to very poor communication. Table 3 is an indication of effective communication of teachers.
3. The teacher's approach to teaching can best be described as

| Responses | No. of Students | Percent |
| :---: | :---: | :---: |
| Excellent | 47 | $28.1 \%$ |
| Very good | 74 | 44.35 |
| Good | 35 | $21 \%$ |
| Fair | 10 | $6 \%$ |
| Poor | 1 | $0.6 \%$ |
| Total | $\mathbf{1 6 7}$ | $\mathbf{1 0 0 \%}$ |



Table 4 clearly highlights that our institution is fully resourced with qualified and efficient teachers. It is also an indication that our teachers are highly qualified enough to teach and reach the students. The student feedback on this statement is captured on a 5-point scale of excellent to poor.
4. Fairness of the internal evaluation process by the teachers.

| Responses | No. of Students | Percent |
| :---: | :---: | :---: |
| Always Fair | 101 | $60.5 \%$ |
| Usually fair | 46 | $27.5 \%$ |
| Sometimes Unfair | 16 | $9.6 \%$ |
| Usually unfair | 3 | $1.8 \%$ |
| Unfair | 1 | $0.6 \%$ |
| Total | $\mathbf{1 6 7}$ | $\mathbf{1 0 0 \%}$ |



The student feedback on this statement is captured on a 5-point scale of Always fair to unfair. Table 5 gives a highlight of impartial assessment /treatment of students by our teachers.
5. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

| Responses | No. of Students | Percent |
| :---: | :---: | :---: |
| Significantly | 35 | $21 \%$ |
| Very Well | 90 | $53.9 \%$ |
| Moderately | 32 | $19.2 \%$ |
| Marginally | 3 | $1.8 \%$ |
| Not at all | 7 | $4.2 \%$ |
| Total | $\mathbf{1 6 7}$ | $\mathbf{1 0 0 \%}$ |



The student feedback on this statement is captured on a 5-point scale of Significantly to Not at all. Table 6 highlights the institution's role in cognitive, social and emotional growth of the students through teaching and mentoring process.
6. The institution provides multiple opportunities to learn and grow.

| Responses | No. of Students | Percent |
| :---: | :---: | :---: |
| Strongly Agree | 65 | $38.9 \%$ |
| Agree | 86 | $51.9 \%$ |
| Neutral | 15 | $5 \%$ |
| Disagree | 1 | $0.6 \%$ |
| Strongly Disagree | - | - |
| Total | $\mathbf{1 6 7}$ | $\mathbf{1 0 0 \%}$ |



Table 7 is an indication of how well students are enriched through the multiple opportunities provided by the institution. The student feedback on this statement is captured on a 5-point scale of Strongly agree to Strongly disagree. The total percentage of Strongly agree and Agree shows the richness of the institution in providing multiple opportunities for the growth of the students.
7. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

| Responses | No. of Students | Percent |
| :---: | :---: | :---: |
| Every time | 79 | $47.3 \%$ |
| Usually | 57 | $34.1 \%$ |
| Occasionally/Sometimes | 26 | $15.6 \%$ |
| Rarely | 4 | $2.4 \%$ |
| Never | 1 | $0.6 \%$ |
| Total | $\mathbf{1 6 7}$ | $\mathbf{1 0 0 \%}$ |



The student feedback on this statement is captured on a 5-point scale of every time to never. Table 8 shows the responsibility of the teachers towards students. The total percentage of every time and usually indicates that all the teachers explain clearly about the expected competencies, course outcomes and programme outcomes.
8. The teachers illustrate the concepts through examples and applications.

| Responses | No. of Students | Percent |
| :---: | :---: | :---: |
| Every time | 86 | $51.5 \%$ |
| Usually | 66 | $39.5 \%$ |
| Occasionally/Sometimes | 11 | $6.6 \%$ |
| Rarely | 3 | $1.8 \%$ |
| Never | 1 | $0.6 \%$ |
| Total | $\mathbf{1 6 7}$ | $\mathbf{1 0 0 \%}$ |



The student feedback on this statement is captured on a 5-point scale of every time to never. The table 9 clears us about how best teachers reach the students specially through example. The total percentage of every time and usually is an example that our students are enriched with practical exposure rather than simple theoretical explanation.
9. Teachers are able to identify your weaknesses and help you to overcome them.

| Responses | No. of Students | Percent |
| :---: | :---: | :---: |
| Every time | 38 | $22.8 \%$ |
| Usually | 73 | $43.7 \%$ |
| Occasionally/Sometimes | 30 | $18 \%$ |
| Rarely | 19 | $11.4 \%$ |
| Never | 7 | $4.2 \%$ |
| Total | $\mathbf{1 6 7}$ | $\mathbf{1 0 0 \%}$ |



## - Every time <br> - Usually <br> Occasionally/Sometimes <br> - Rarely <br> - Never

Table 10 acts as a representation of how the weaknesses are converted into strength. The student feedback on this statement is captured on a 5-point scale of every time to never. The total percentage of every time and usually shows how well students' weaknesses are converted as a strength.
10. Teachers encourage you to participate in extracurricular activities.

| Responses | No. of Students | Percent |
| :---: | :---: | :---: |
| Strongly Agree | 65 | $38.9 \%$ |
| Agree | 77 | $46.1 \%$ |
| Neutral | 18 | $10.8 \%$ |
| Disagree | 5 | $3 \%$ |
| Strongly Disagree | 2 | $1.2 \%$ |
| Total | $\mathbf{1 6 7}$ | $\mathbf{1 0 0 \%}$ |



Table 11 clearly showcases that the institution gives very much scope for the overall development of the students by promoting them to participate in extracurricular activities. The student feedback on this statement is captured on a 5-point scale of Strongly agree to Strongly disagree.
11. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

| Responses | No. of Students | Percent |
| :---: | :---: | :---: |
| To a great extent | 73 | $43.7 \%$ |
| Moderate | 68 | $40.7 \%$ |
| Somewhat | 20 | $12 \%$ |
| Very Little | 4 | $2.4 \%$ |
| Not at all | 2 | $1.2 \%$ |
| Total | $\mathbf{1 6 7}$ | $\mathbf{1 0 0 \%}$ |



Table 12 clearly depicts that the institution made all possible arrangements for the personality development of the students by organising soft skills, life skills and employability skills programmes. The student feedback on this statement is captured on a 5-point scale of To a great extent to not at all.
12. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc.

| Responses | No. of Students | Percent |
| :---: | :---: | :---: |
| Above 90\% | 16 | $9.6 \%$ |
| $70-89 \%$ | 51 | $30.5 \%$ |
| $50-69 \%$ | 33 | $19.8 \%$ |
| $30-49 \%$ | 25 | $15 \%$ |
| Below $29 \%$ | 42 | $25.1 \%$ |
| Total | $\mathbf{1 6 7}$ | $\mathbf{1 0 0 \%}$ |



The student feedback on this statement is captured on a 5-point scale of Above $90 \%$ to Below $29 \%$. This table informs that the percentage of using the ICT tools is comparatively less as compared to chalk and board writing.
13. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

| Responses | No. of Students | Percent |
| :---: | :---: | :---: |
| To a great extent | 52 | $31.1 \%$ |
| Moderate | 73 | $43.7 \%$ |
| Somewhat | 27 | $16.2 \%$ |
| Very Little | 12 | $7.2 \%$ |
| Not at all | 3 | $1.8 \%$ |
| Total | $\mathbf{1 6 7}$ | $\mathbf{1 0 0 \%}$ |



To a great extent

- Moderate
- Some what
- Very little
- Not at all

It is very much clear from the responses given by the students that most of the teachers use student centric methods.
14. The overall quality of the teaching-learning process in your institute is very good.

| Responses | No. of Students | Percent |
| :---: | :---: | :---: |
| Strongly Agree | 75 | $44.9 \%$ |
| Agree | 76 | $45.5 \%$ |
| Neutral | 13 | $7.8 \%$ |
| Disagree | 1 | $0.6 \%$ |
| Strongly Disagree | 2 | $1.2 \%$ |
| Total | $\mathbf{1 6 7}$ | $\mathbf{1 0 0 \%}$ |



Strongly agree

- Agree

Neutral

- Disagree

Strongly disagree

Table 15 overall insight of quality education provided by our institution. The student feedback on this statement is captured on a 5-point scale of Strongly agree to Strongly disagree.

The total analysis of the survey reflects the satisfaction of the students on overall facilities including Teaching and support facilities. The measures shall be taken on the highlighted factors resulting in dissatisfaction.

